Welcome to Ada, Ohio
www.adaoh.org

DAVID RETTERER, MAYOR
634-4045 OR 634-9353

ADA VILLAGE COUNCIL MEMBERS

DON FLEMING  BETH FENTON

JEFF OESTREICH  CATHY COLE

JIMMY WILSON  RUTH ROIDER

ZONING INSPECTOR: PENNY KELLER-CLARK (419) 649-6365

CHIEF OF POLICE: MICHAEL HARNISHFEGER
ADA POLICE DEPARTMENT 419-634-0010

VILLAGE ADMINISTRATOR: JAMES MEYER
ADA WATER & SEWER DEPARTMENT
115 W. BUCKEYE, P. O. BOX 292, ADA, OH  45810
PHONE # 419-634-4045

OFFICE HOURS: MONDAY – FRIDAY 8:00am- 4:30pm
CLOSED WEEKENDS AND HOLIDAYS!

APPLICATION PROCEDURE FOR WATER SERVICE:
1. Identification (Driver’s License)
2. A two-hundred dollar ($200.00) Deposit is required by the person making
   application for service.
3. Need to sign the application card within 30 days or services will be
   discontinued.
4. Apply by mail or phone with the following information:
   a.) Name
   b.) Current Address
   c.) Current Phone #
   d.) Date to start service
   e.) Address of service
5. Give at least 3 business days notice for service.
BILLING INFORMATION:
1. We accept CASH, CHECK, MONEY ORDER, VISA, MASTERCARD, DISCOVER, and DEBIT. Bills may be paid online via VISA, MASTERCARD, DISCOVER AND DEBIT at www.adaoh.org
2. The applicant is responsible for payment of the bill.
3. You should receive a bill around the 1st of the month. If you have not received your bill in the 1st week, call our office. Failure to receive a bill does not waive late penalties.
4. Water payments are due on the 10th of each month, by 11:59 p.m. Remaining balances are subject to a 5% late charge, per Codified Ordinance 925.20.
5. When moving please notify our office so the account is taken out of your name and the procedure for the deposit refund may be completed.
6. The utility bill is a monthly bill. The readings that appear on the bill are actual readings, not calculated charges. *Exception: extremely cold weather.
7. Refuse service may also be included in your bill. You will be responsible for the recycle bin and tote.

ADDITIONAL CHARGES:
$48.00 AFTER HOURS CALL OUT FEE
$20.00 DELINQUENT FEE + $25.00 PER TRIP FEE
$30.00 RETURNED CHECK FEE
$20.00 MINIMUM BRUSH CHIPPING FEE

OTHER UTILITIES
COLUMBIA GAS
PO BOX 182007
COLUMBUS OH 43218
1-800-440-6111
GIVE 3 DAYS NOTICE
AMERICAN ELECTRIC POWER
P O BOX 24405
CANTON OH 44701
1-800-672-2231
GIVE 24 HOUR NOTICE

CENTURY LINK TELEPHONE
PO BOX 660068
DALLAS, TX 75266
1-877-290-5458
GIVE 3 – 5 DAYS NOTICE
TIME WARNER CABLE
P O BOX 627
CHILLOCOTHE OH 45601
1-866-666-1203
GIVE 3-5 DAYS NOTICE

SCHOOLS
ADA ELEMENTARY
725 W NORTH AVE.
ADA OH 45810
(419) 634-2341
ADA HIGH SCHOOL
725 W NORTH AVE.
ADA OH 45810
(419) 634-2746